



The Kalon Law Firm, LLC  
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The Kalon ADR Center. Create Value, Not Conflict.

## **THE LUMINIS: INSIGHTS FROM THE KALON ADR CENTER**

August, 2019

### **What You Should Look for in an Arbitrator and Mediator**

Three months ago I appeared before Judge Underhill in Federal Court for argument on a motion to dismiss.

He took the bench and, after we introduced ourselves, immediately began a discussion about the issues before him, going directly to the essential elements of those issues.

He had obviously read our briefs carefully. He understood exactly what was debatable, what was not debatable, and what would be decisions true to the law, fairness, and reasonable process. He listened. He was patient. He was even funny without ever losing the tone appropriate for court.

He ruled from the bench against my side, stepped down into the well of the courtroom, and shook hands with each of us.

I have never felt so good after losing.

Judge Underhill demonstrated exactly what I strive for in my role as an arbitrator and mediator:

### **Be Prepared, Listen, Be Fair, Be Decisive, Show Respect.**

When parties select me, I understand they are placing their trust in me. Unlike court, in ADR the parties have a choice about whom they chose to decide their case. I am acutely aware of this, humbled by this, and devoted to honoring their trust in me.

I'm no Judge Underhill, but I aspire to hold the same qualities he showed me that day in Federal Court when he ruled against me.

### **Want to Set Up a Mediation or Arbitration With Us?**

If you have a case that you are unable to resolve, we can help you reach an agreement with your opponent, create value for your client, and close your case, avoiding the expense, time, and uncertainty of trial (a resolution method of last resort). We use Doodle to conveniently set up hearing dates and can set dates within a forty-five day window.

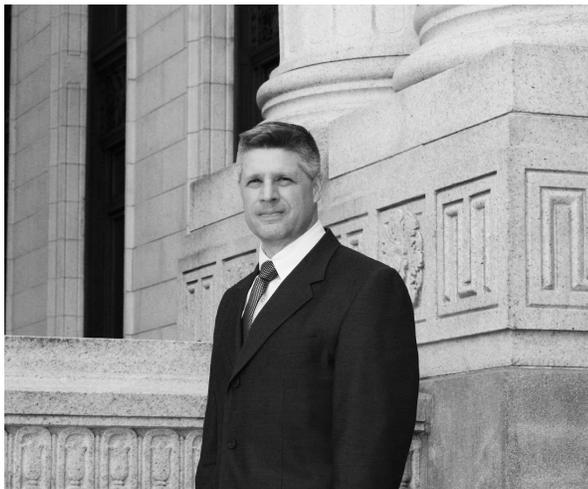
If you need a date immediately, we will work with you to make it happen.

Contact Christopher P. Kriesen at [Ckriesen@kalonlawfirm.com](mailto:Ckriesen@kalonlawfirm.com)

The Kalon ADR Center gives 10% of its revenue to a fund for graduates of the Hartford Youth Scholars to help further their education needs.

The Kalon ADR Center is recognized as one of "Hartford's Finest, 2019" by the Hartford Courant. Attorney Kriesen is recognized by Super Lawyers, 2019, in ADR.

### **THE PEOPLE OF THE KALON ADR CENTER**



Attorney Kriesen is the founder and principal of Kalon. He has been practicing law as a trial and appellate lawyer for over twenty-years. He completed Harvard Law School's Advanced Mediation Workshop at the Program on Negotiation. He serves as an Attorney Trial Referee, Factfinder, and Arbitrator at the Hartford Superior Court and Special Master at the District Court, CT. He completed an eight-class, one-year program at the Stanford GSB. He holds a Juris Doctor from The University of Connecticut School of Law. He is recognized as a Super Lawyer for ADR.





Demetra Turi is a member of Kalon's founding team. She manages business operations at The Kalon Law Firm. Prior to joining the firm, she gained more than 27 years of experience at an insurance defense firm in Hartford. Her many roles there included legal assistant, IT manager, bookkeeper, and billing manager.



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